ARS Staff
Tiffany Bailey [1] Director

Tiffany is originally from Illinois and moved to North Carolina in 2005. She has a Masters of Science in Education from the Student Affairs in Higher Education program at Colorado State University. She has been working in the disability services profession since 2006. Tiffany was an Assistant Director, then Interim Director at UNC - Greensboro until 2010 when she came to UNC as the Assistant Director. In 2013, she was named the Director of the Office of Accessibility Resources & Service.

Tiffany was heavily involved in the NC Association on Higher Education and Disability (NC AHEAD) and served as the president of the organization from 2010 to 2011. She has presented both locally and nationally regarding best practices in disability services.

In her spare time, she enjoys cooking, marathon watching shows on Netflix and spending time with her child and fur children (pictured above).

Memberships - NCAhead, Coalition for Disability Access in Health Science and Medical Education

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Simon Bloor [3] Assistant Director

Originally from Swadlincote in Derbyshire, England, Simon joined UNC in 2014. Simon has worked in disability support services since 1991 and most recently before coming to UNC, (2003 - 2014) he was the Director of Access SUMMIT, a center he helped establish through funding from the Department of Education while at The Manchester Metropolitan University as the Disability Coordinator. Access SUMMIT is a large, interdisciplinary support center for students with disabilities based at The University of Manchester, U.K. managing 'needs assessments', assistive technology training and personal support services (study coaching, notetaking etc) for 3000+ students in post-secondary education in the North West of England.

Simon also has a background in assistive technology and alternative and augmentative communication having worked as Senior Development and Training Officer at The ACE Centre North, one of the few U.K. national centers of excellence in this field.

Simon is a psychology graduate of the University of Sheffield, has a teaching certificate from Sheffield Hallam University and a Post-Graduate Diploma in Language and Communication Impairments in Children (University of Sheffield).
Memberships - NCAhead, Coalition for Disability Access in Health Science and Medical Education

Viviane Ackall [5] Accessibility Coordinator

Vivian is originally from Brazil. She has a Bachelor’s in Speech Pathology & Audiology, a Post-Grad in Communication Disorders, and a Master’s in Business Communication. Vivian joined UNC in September 2016 when she left her position of Director of the Accessibilities Services program at New Mexico State University Alamogordo. Vivian says that her vast experience in life and professionally helps her understand other people’s points of views and to think outside the box?. Her name is really Viviane and it is pronounced Viv-ah-knee, but her mother always called her Vivian, so feel free to call her either Viviane or Vivian.

Memberships - AHEAD, NCAhead, Coalition for Disability Access in Health Science and Medical Education


Scarlett received her B.S. in Communication and Public Relations from Western Carolina University. She has worked for WCU’s undergraduate admissions office, and has worked for Carolina in other departments. Scarlett worked in the Office for New Student and Family programs starting in December 2008, managing the project coordinators to support all student and parent programming. Scarlett transitioned to Testing Coordinator for Accessibility Resources & Service in September 2017. When not at her desk, Scarlett enjoys visiting museums and spending time with her daughter. She is working on a M.Ed. degree from NC State.

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Haydée Marchese [8] Administrative Support Associate

Haydée was born and raised in the Caribbean, specifically in the island of Puerto Rico. She is the youngest and the first of her siblings to get a college degree. She has been working in the higher education industry since 1998. Back home, she worked for the Community College system as a Registrar and later as an Admissions Director. She enjoys working with the youth and volunteers her free time as a youth leader for her church & community. She has a son with learning disabilities and he was the driving force behind her decision to move from her island to The United States. She continued to work at for-profit colleges as an Admissions Representative. Haydée has a BBA in Management from the SUAGM University System of PR. She has a post-graduate & Masters both in Project Management from CSU-Alabama. She is spunky, funny, peppy and positive and as she likes to say ? ?I can get it done right and I get it done right now! 

Memberships - National College Testing Association

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Vacant [10] Graduate Intern

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Links: